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Op2i CEO ADDRESSES ITU AUDIENCE

Discussing the challenges the ICT industry faces as convergence and outsourcing grow

The CEO of Op2i, a business improvement firm, specialising in outsourcing, was invited to address over 150 senior HR executives from around the globe, representing telecommunications operators, government agencies, regulators and academic institutions at its Global Symposium held at Warwick University, UK.

Bharat presented the drivers for convergence confronting the ICT industry and the changing value chains faced by its players, and the increasing utilisation of outsourcing and offshoring within the ICT industry, and the implications this has upon HR strategy.

Bharat Vagadia commented *"I was impressed with the speaker line up and not at all surprised that in addition to myself at least two other speakers spoke at length about the growth of outsourcing within the ICT sector. There appeared to be significant interest in the whole area of business transformation and outsourcing"*.

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Op2i is a Business Improvement Firm specialising in Outsourcing, providing advisory, implementation, brokerage and managed outsourcing solutions. Creating, rather than following best practice.

Op2i provides and combines advisory and implementation services throughout the outsourcing lifecycle. Advisory services to get the outsourcing decision right and implementation services to get the most from outsourcing, complemented by training to ensure the client organisation's personnel are fully abreast of the outsourcing process and equipped to drive the outsourcing programme within the organisation.